

**INDIRA GANDHI NATIONAL OPEN UNIVERSITY (IGNOU)**  
(Accredited with A++ Grade by NAAC)  
**REGIONAL CENTRE - MADURAI - 625018**

Date: 28.10.2022

**CIRCULAR**

**Sub:** IGNOU - Vigilance Awareness Week - Student Grievance Redressal Camps at RC/LSCs - Reg.

\*\*\*\*\*

The Regional Services Division, IGNOU has communicated that the **Vigilance Awareness Week** shall be observed during **31.10.2022 to 06.11.2022** on the theme "*Corruption free India for a developed Nation*" as directed by the CVO, IGNOU.

As a part of Vigilance Awareness week being observed by Indira Gandhi National Open University, the Regional Centre Madurai has been conducting **Student Grievance Redressal Camps** for three days during vigilance week (31<sup>st</sup> October 2022 to 06<sup>th</sup> November 2022) as detailed below:

<b>Date of Grievance Redressal Meeting</b>	<b>Mode of Event</b>	<b>Timings</b>	<b>Google Meeting Link (As applicable)</b>
01.11.2022 (Tuesday)	<b>OFFLINE</b>	11.00 AM to 5.00 PM	NA
02.11.2022 (Wednesday)	ONLINE	4.00 PM to 5.00 PM	<a href="https://meet.google.com/haf-puaa-zbo">https://meet.google.com/haf-puaa-zbo</a>
04.11.2022 (Friday)	ONLINE	4.00 PM to 5.00 PM	<a href="https://meet.google.com/djm-smye-meh">https://meet.google.com/djm-smye-meh</a>

**Instructions to the Learners:**

1. On 01.11.2022, the learners may visit the **RC Madurai campus at Sikkandar Chavadi, Behind Jeeva Theatre, Madurai - 625018** between the timings of **11 AM and 5 PM** and submit the queries/grievances for appropriate resolution, following COVID-19 protocols.
2. The Learners from far-off places may attend the **Online Grievance Redressal Meetings** conducted by the RC as above, either on 02.11.2022 (or) 04.11.2022 as per the timings and express their grievances for the appropriate resolution. Follow the timings sharply.
3. The Learner Support Centres of the RC Madurai has also been instructed to conduct Grievance Redressal Meetings with the Learners during the period of 31.10.2022 to 06.11.2022 to elicit the grievances of learners.

**Dr. M. Shanmugam**  
Sr. Regional Director,  
IGNOU RC Madurai

**Copy Distribution:**

- 1) All the Coordinators of Learner Support centres under the RC Madurai - with a request to disseminate the information through Notice Boards and Social media platforms.
- 2) AD(S), RC Madurai- for uploading the information on Regional Centre website and social media platforms
- 3) All Notice Boards of RC Madurai.
- 4) All the Staff members of RC Madurai.